



KINSTON PUBLIC SERVICES

Buildings & Grounds, Business Office, Electric, Engineering, Environmental Services,
Fleet Maintenance, Meter Reading, Stormwater, Streets, Wastewater, and Water

Kinston, the right place ... Kinston Public Services, the right choice.



ENVIRONMENTAL SERVICES & YOU!

Hi folks, this is your friendly staff from Kinston Public Services!
(252)939-3282 www.KinstonPublicServices.com



Please take time to read this information regarding your garbage and recycling collection. Following these guidelines and recommendations will help streamline our services, improve collection, and save you money.

Frequently Asked Questions

- Q. My garbage/recycling cart was missed. What do I do?
A. Occasionally a container will be missed. Please call 939-3282 so we may resolve the problem as soon as possible. Carts are to be placed at the curb no later than 7:00 a.m. on your regular pickup day. It is recommended that you place it out the night before.
- Q. Will the City pick up refrigerators, stoves, and other appliances?
A. Yes, we collect TVs, computers, air conditioners, dishwashers, refrigerators, stoves, hot water heaters, washer/dryers, etc. They must be placed curbside and called in to 939-3282 to arrange for pickup. Please remove appliance doors and place beside the appliance to prevent the possibility of children or animals becoming trapped inside.
- Q. Does the City collect yard debris?
A. Yes, the City collects yard debris which is obtained from regular upkeep for your property. We do **NOT** collect dirt, large volumes of debris or trees. Limbs can be no longer than 4' to 5' in length and 4" in diameter. Leaves, pine straw, grass clippings and loose yard debris **MUST** be containerized in order to be picked up. The only time this is waived is during Bulk Leaf season. Items should be placed behind the curb and separated from all other trash. We do **NOT** pick up yard debris on vacant lots.
- Q. Does the City provide leaf collection?
A. Leaves must be containerized in cans or bags, unless it is "**Bulk leaf season**" which normally runs for 9 weeks in the fall of the year. **DO NOT** place any yard debris or leaves in your green garbage cart or blue recycling container. It will be tagged and left for you to remove before your cart will be serviced.
- Q. Does the City pickup C&D (construction and demolition debris)?
A. The City does pickup C&D such as – treated wood, carpet, vinyl flooring, doors, windows, tubs, sinks, and toilets. There is no specific date for C&D pickup and it **MUST** be called in to 939-3282 for a service order to arrange for pickup. C&D must be kept separate from all other refuse (yard debris/household garbage).
- Q. How do I dispose of tires?
A. Do **NOT** place tires in your carts or in dumpsters. Tires are to be placed by the curb and called in to 939-3282 for a special pickup.
- Q. What if I have or see a dead animal that needs to be disposed of?
A. Please **do not** place the animal in a rollout cart. Please call us at 939-3282 and we will send someone out to pick the animal out. If you need to move the dead animal, please place it where you normally place your rollout cart during normal pickup.

Did You Know?

- **There was a new law** effective January 1, 2011 that makes it illegal in the State of NC to dispose of TVs, computers, or other electronics with your garbage. They must be recycled. For more information on how to dispose of these items, call us at (252) 939-3282 so we can help you in getting these items recycled.
- It is illegal to dispose of aluminum can and plastic bottles in your garbage in the State of NC! They must be recycled.
- Syringes and needles **cannot** be placed in your blue recycling cart. Place them in a hard plastic container with a screw on or tightly secured lid (such as a laundry detergent bottle) and dispose of them in your *green* garbage cart.
- ***If you hire a contractor to take down a tree, landscape your yard, or update your home, trash such as trees, yard debris and construction material will not be collected. Remember when you are hiring a contractor, be sure to ask them about how they are going to dispose of “their” trash.***
- **DO NOT** place items for collection near **fire hydrants** or **storm drains**. We do not want fire hydrants blocked. This could be very dangerous for you and your neighbors should there be a fire in your neighborhood.
- If you must leave debris curbside that is too large for your garbage or recycling cart, please separate it so that similar materials are grouped together. Meaning, wood should be together, shingles should be together, furniture should be together. We do not take all materials to the same location for disposal, so it must be separated.
- We **DO NOT** collect motor oil. It must be taken to a County solid waste drop-off site for disposal. Please contact Lenoir County Solid Waste Management at (252)566-4194 to locate a disposal site nearest you.
- Small amounts of cooking oil can be placed in a tightly sealed, unbreakable container in your garbage. It is not recommended to dispose of large amounts in garbage as containers may leak, causing problems with garbage trucks and at solid waste facilities.
- Only dispose of clean glass, plastic, cardboard, paper, and aluminum in your blue recycling cart. To request a blue recycling cart, please call 939-3282.
- We **DO NOT** pick up any items on vacant properties. This includes vegetative yard debris of any kind.
- Certain household wastes are not accepted in your roll-out cart, because they can be hazardous to our environment and our collection workers. Such items include: Antifreeze, brake fluid, drain cleaners, gasoline, pool chemicals, solvents, etc. If you have questions on if something can be disposed of and how to, please call 939-3282.
- Paint cans will be picked up **only** if they are empty or if the paint has completely dried. You must fill the paint can with sand or cat litter which absorbs any residual paint. Leave the lid off for verification and place beside your cart. Do not place them in your cart.

If you have any additional questions or concerns regarding your garbage and recycling service, please contact us 24 hours a day at 939-3282 or you can visit us on the web at www.KinstonPublicServices.com.